

**IMPORTANT NOTICE TO CUSTOMERS OF
ELM RIDGE WATER CONTROL AND IMPROVEMENT DISTRICT OF DENTON COUNTY**
August 2024

Effective August 26, 2024, Elm Ridge Water Control and Improvement District of Denton County, your retail water provider, shall implement mandatory water-use restrictions under **Stage 2** of its Drought Contingency Plan.

Our area continues to experience an overall rainfall deficit and high temperatures that affect the availability of surface water to be treated and for use by the District. Water demand has reached a level that is causing a reduced delivery capacity for all of the distribution system.

The following mandatory restrictions are currently effective:

- **Landscaping (including lawns) may not be watered by automatic irrigation systems and hose-end sprinklers more than one time per week and may be watered only between the hours of 6:00 p.m. and 10:00 a.m.**
 - Customers with addresses ending in an even number can water on SUNDAYS.
 - Customers with addresses ending in an odd number can water on WEDNESDAYS
- **Irrigation of landscaped areas and building foundations is permitted for a maximum of two hours on any day if it is by means of a hand-held hose, drip irrigation or soaker hose systems.**
- **The establishment of new sod and other landscaping plants is prohibited.**
- **Customers may not use water for recreation (water used for leisure and entertainment purposes) including the prohibition on the use of faucets or hoses in such a manner that creates runoff or other wastes.**
- **Customers may not fill, drain, and refill existing swimming pools, wading pools, Jacuzzis and hot tubs except to maintain structural integrity, proper operation and maintenance or to alleviate a public safety risk. Existing pools may add water to replace losses from normal use and evaporation. Permitting of new swimming pools, wading pools, Jacuzzis and hot tubs is prohibited. If a permit for a new swimming pool, wading pool, Jacuzzi and hot tub was received prior to implementation of Stage 2, owner may fill with water no more than one time, if necessary, to prevent structural damage.**
- **Customers may not operate ornamental fountains or ponds that use potable water except where supporting aquatic life or water quality.**
- **Hosing off paved areas, buildings, windows or other hard surfaces is prohibited. (Normal window washing is okay.)**

- **Washing or rinsing of vehicles is restricted to the premises of a commercial car wash.**

These mandatory water use restrictions may be enforced by any combination of warnings, suspension of service, monetary penalties, citations, and fees.

For additional ways that you can help save and protect our limited water resources, please see information available from Upper Trinity Regional Water District at www.utrwd.com/saving-water/help-us-consume.